

Magnetic North Travel

Northern Lights Holidays

TROMSØ, NORWAY

---

At nearly 70° North, the Arctic city of Tromsø is located in an ideal position below the Aurora Belt – the region around the North Pole where Northern Lights activity is most frequent. Our local guides will take you away from the city and to the place where you are most likely to see the Lights dance in the night sky during the evening.

All our holidays are tailor made so that you can combine the activities and accommodation that suit you. We can also combine longer breaks with stays in the Lofoten Islands or other regions of Northern Norway and Finland. Please get in touch to create your personal itinerary.

Our unique itinerary builder below gives you the flexibility to choose the elements of the trip that suit you.



#### BOOKING YOUR HOLIDAY

---

If you have any questions about viewing the Northern Lights or if you'd like to book a holiday with us, please get in touch by telephoning 0845 5195 242 or emailing [laura@magneticnorth.travel](mailto:laura@magneticnorth.travel).

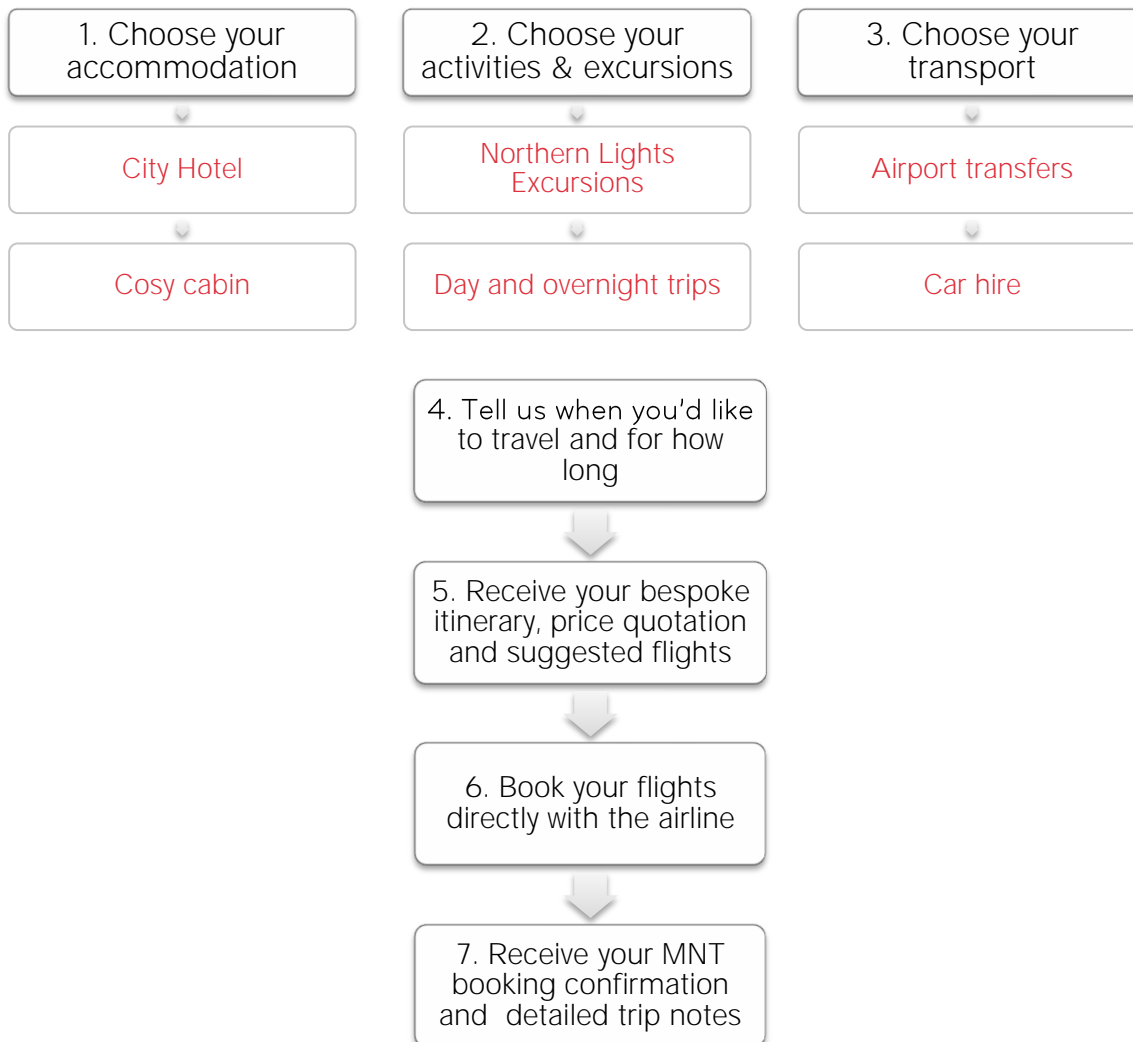
Visit us online at [www.magneticnorth.travel](http://www.magneticnorth.travel)

## Our Northern Lights holidays in Tromsø

The itinerary builder below gives you a step-by-step approach to choosing the elements that suit you and your fellow travelling companions. You'll find all the options in this guide and once you have created your wish list, email us with your requirements. We'll then send you your bespoke itinerary along with suggested flights and a price.



### Northern Lights bespoke itinerary builder



## STEP ONE / Choose your accommodation

Tromsø is home to a great selection of hotels and accommodation options. Choose from our handpicked selection below – or combine a cosy cabin with a city break.

### What our clients think



#### Rica Ishavshotel (4\*)

- Centrally located overlooking the harbour
- Superior rooms have guaranteed views
- Extensive breakfast and modern rooms

"Nice room with view, free wifi, great breakfast, nice staff"

"Clean and comfortable with the best breakfast selection I have ever seen in Europe"



#### Radisson Blu (4\*)

- Central location with some rooms with harbour views
- Modern Scandinavian design

"Clean and tidy."

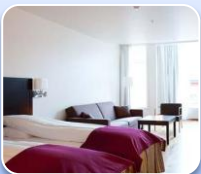
"Very helpful staff."



#### Clarion Hotel Bryggen (4\*)

- Close to the harbour with roof hot tub and sauna
- Superior rooms with balcony and harbour views

"Perfect hotel for our honeymoon"



#### Thon Hotel Polar

- Central location near to shopping area
- Great value hotel with modern rooms

"The hotel staff were helpful and friendly."

"The staff are very friendly and the room was gorgeous!"



#### Clarion Hotel With (3\*)

- Harbour location with evening buffet and waffles included in the price
- Great option for families

"Fantastic hotel for the children."



#### Kattfjord cabins

- Modern, fully equipped cabins overlooking the Kattfjord
- 25 minutes from the centre of Tromsø
- Activities available from the cabin including snow-shoeing, kick-sledding and skiing

"The cabin was very comfortably furnished and well equipped with lovely views over the fjord. The owners were nice and chatty but did not intrude on our quiet time."



#### Malangenfjord cabins

- A selection of modern, luxury cabins 75 minutes from Tromsø
- Onsite hotel restaurant and outdoor spa
- Car hire required

"The cabin was perfect with stunning views and comfortable surroundings, allowing us to do as little or as much as we wanted."

## STEP TWO / Choose your activities

This symbol means that warm outer clothing is provided:



### Northern Lights Excursions



#### Aurora Chase by Mini-bus - From £79 per person

- Travel in a group by mini bus to search for the Northern Lights where skies are dark and cloud cover minimal. This trip could take you to the coast or inland to the Finnish border. We work with three guides in Tromsø all experienced at searching for the Aurora Borealis.



#### Dog-sledding and the Northern Lights - £149 pp

- Visit a working husky dog farm and meet the dogs and their puppies. Travel by sled in pairs across the wilderness and return for a traditional warm meal in the lavvu tent.



#### Northern Lights on Horseback - £149 pp

- Experience one of the region's beautiful fjords and search the Northern Lights on horseback. You'll travel to Nordre Hestnes farm, an hour from Tromsø where you'll find your Icelandic horses and ride with your guide to hunt for the Northern Lights. No prior experience of horseriding is necessary.



#### Reindeer Sledding and the Northern Lights - £159 pp

- Travel away from Tromsø to experience the thrill of reindeer sledding. You'll be guided by Sami herders who will stop for a hot drink in a lavvu tent along the way. This trip can be a day trip as well as an evening excursion to search for the Aurora.



#### Aurora Evening Dinner Cruise - £139 pp

- Search for the Northern Lights by sea on board a cosy catamaran. You'll enjoy dinner and the chance to see the Aurora far from the bright city lights.



#### Northern Lights Photo Workshop - £135 pp

- Learn how to capture the continuous movements of the Northern Lights on camera - an art form in itself. Learn the techniques needed to take amazing pictures of the Northern Lights with experienced photographers.



#### Traditional Sami Meal and the Northern Lights - £89 pp

- An intimate and personal visit to a coastal farm located on the northern part of Kvaløya (whale island) with a traditional Sami meal. Dark setting and very good chances of seeing the Northern Lights, due to undisturbed views towards the north. Hear tales of local folklore and customs, including Sami traditions.



#### Overnight Trip to Camp Tamok and Activities - £425 pp

- Stay at a true wilderness camp overnight sleeping in a traditional lavvu tent heated by the open fire and reindeer hides. Choose two activities from snow-mobileing, dog-sledding, reindeer sledding, snow shoeing and cross-country. You'll do one activity in search of the Northern Lights and the other the following morning. All food, warm clothing and transport is included.



#### Overnight dog sled tour (2 days) - £535 pp

- Pack your overnight bag for a dog-sled tour to remember. You'll drive your own team of dogs across the wilderness and stay overnight in a tent. With luck, the Northern Lights will appear in the night sky. All food, warm clothing and transport is included.



## Daytime excursions



### Cross-country Ski Taster session - £85 pp

• If you'd like a relaxed introduction to cross-country skiing in an Arctic environment, this 2 hour session is ideal. You'll learn the basic tricks to get getting on the skis and all equipment and transfers are included in the price. We can also organise longer sessions and more advanced tuition too.



### Guided Snow Shoeing - £85 pp

• Travel to a wilderness area to go snow shoeing with your guide. Learn about natural surroundings and local wildlife. Snow shoeing is easy to pick up for all ages and fitness levels.



### Ice Fishing - £175 pp

• Spend some time on a beautiful frozen lake encircled by mountains. Learn how to fish through a hole in the ice and to clean your catch. Your guide will prepare a delicious lunch of freshly caught fish.



### Snow Shoeing Without a Guide - £60 pp



• Travel to a wilderness centre 45 minutes from Tromsø. Here you'll be armed with a map of the surrounding area and your snow shoes to begin exploring. You can follow the suggested routes and take a closer look at the North Norwegian wildlife. Back at the centre you can warm up around the fire and enjoy a traditional Sami meal.



### Dog-sledding by Day - £149 pp



• Take a thrilling dog-sledding trip with your guide. You'll find out about the basics of working with the dogs as you glide over the snow. The sledding lasts for about one hour before you return to enjoy a hot meal around the open fire.



### Arctic Spa Boat - £49 pp

• Enjoy an afternoon on the zen-like Spa Boat. Moored in Tromsø Harbour, the boat features a sauna, hammam pool and hot tub on the deck. Join our chillout sessions on Saturday afternoon which include a fish soup lunch and dip in the Arctic Sea (if you wish!).



### Snow Mobileing - £159 pp



• You'll be picked up in Tromsø and taken to the beautiful Lyngen Alps for a snow mobile ride at the foot of the mountains. The trails will give you great views of the fjord.



### Overnight Trip to the Island of Sommarøy - From £219 pp

• Stay at the Arctic Hotel on Tromsø's beautiful coast. The hotel looks out to mountains and sea where there are frequent displays of the Northern Lights. The hotel is an hour's drive from the centre of Tromsø and the trip includes transfers and half board.

All activities are subject to availability. In the case of adverse weather conditions and cancellation, you will receive a refund for the cost of the excursion. We're unable to provide a refund if you cancel your excursion. Children 12 years and under are half price for activities (except overnight trip to the island of Sommarøy).

### STEP THREE / Transport options



#### Airport transfers from Tromsø Airport to Tromsø

- Up to four passengers: £42 per journey
- Five or more passengers: £59 per journey



#### Car hire

- Available from Tromsø airport or Tromsø centre

### STEP FOUR / The detail

Northern Lights holidays are available between the months of October and March.

Fill out the details below and get in touch with us!

PREFERRED TRAVEL DATES:	<input type="text"/>
NUMBER OF PASSENGERS:	<input type="text"/>
PREFERRED ACCOMMODATION:	<input type="text"/>
PREFERRED ACTIVITIES:	<input type="text"/>
TRANSPORT NEEDS:	<input type="text"/>

#### NOW...

Get in touch with Magnetic North Travel to receive your tailored itinerary, price quotation and suggested flight schedules. We'll be happy to give you personalised advice on all aspects of the trip and activities.

Just call +44 (0) 845 5195 242 or email [laura@magneticnorth.travel](mailto:laura@magneticnorth.travel) with your wish list above.

Alternatively, send us your selection using our online form at this link:

<http://magneticnorth.wufoo.com/forms/northern-lights-tailored-holiday-to-tromso/>

## The Northern Lights

We cannot guarantee that you'll view the lights. Many different factors come into play such as weather and cloud cover. However, we'll endeavour to ensure you have the best opportunities to see the Lights as possible.

### Three reasons to book with Magnetic North Travel

1. You'll receive a first-class, personalised service based upon YOUR travel needs and not the demands of our calendar.
2. You'll have control over your budget and pick and choose the elements that suit you.
3. Your money is protected and you'll receive support and expert advice from us every step of the way; before and during your trip.

### What our clients say about us

"We had a fantastic time and were very pleased with all aspects of the trip. Many thanks for organising such a brilliant trip for us." NH, Oxfordshire

"Our trip was really great. We all enjoyed it very much and everything went smoothly." DB, London

"I wanted to let you know how happy we were with the trip. Please know that the entire family had a great trip and more than once we remarked about how we couldn't have done it without you!" DB, Washington DC

"We thoroughly enjoyed the whole break and everything from you helping me select what to do and all the advice you provided getting us the right break for us, right through to the hotel and activities were truly magnificent – so thank you very much." GS, Surrey

"We had a wonderful time in Norway on our Arctic Honeymoon! Norway was beautiful and all the places we stayed or eat at were fab. The activities were good fun and each of the guides very nice people who made the activities all the more enjoyable and interesting." IW, Nottinghamshire

"Just to say thank you for the organisation. We had a wonderful time and the northern lights welcomed us on our first night!" LR, Worcestershire

"...I have really valued your prompt and personalised service." AN, Leicester

"Thank you so much for organising our holiday. We had the most fantastic time - and even saw the Northern Lights on three nights; an amazing experience." HH, Netherlands

"Nice itinerary and well organised... We had a lovely trip. Norway is a beautiful country, which we were able to see plenty of on our trip." TN, London

### Your financial protection:

In order to provide clients with peace of mind, Magnetic North Travel Ltd has effected a policy with IGI Insurance Company Ltd through travel insurance specialists Milsom Howard Limited to ensure that all passengers booking with Magnetic North Travel Ltd are fully protected for the initial deposit and subsequently the balance of all monies paid to Magnetic North Travel Ltd, arising from cancellation or curtailment of your travel arrangements due to the insolvency of Magnetic North Travel Ltd. A certificate detailing this cover will be given to each passenger as evidence of cover.



## Booking conditions

### Magnetic North Travel Ltd

Company number: 07183418

These booking conditions form a contract between you and Magnetic North Travel Ltd. So we ask that you read through them carefully.

Magnetic North Travel Ltd (the 'Company', "us", "our" and "we") accepts bookings subject to the conditions below. These conditions apply only to tour arrangements booked by the client with the Company and which the Company agrees to make or provide as part of their contract with the client. All references to "tour", "booking", "contract" or "arrangements" in these booking conditions mean such tour arrangements unless clearly stated otherwise.

#### 1. Your contract with Magnetic North Travel Ltd

The contract is between the Company and the client ("the client" and "you" in these conditions), being any person travelling or intending to travel on a tour operated by the Company including any person who is substituted after booking. We agree that this contract, and any other claim or dispute arising from or related to this contract, will be governed by English law and the courts of England and Wales shall have exclusive jurisdiction over any claim arising out of it. No promise of a discount or refund will be binding on us unless we confirm this in writing.

#### 2. Making a booking

To make and confirm your booking, the Company must receive payment of the minimum deposit of 30% of the total tour price, per person (or full payment if booking within 60 days of the start of the tour). The applicable deposit will be confirmed when booking. We will confirm in writing acceptance of your booking. Our contract comes into existence on the date shown on that email or letter. The booking conditions are binding when your booking is confirmed in writing to you or your travel agent.

Payment of the deposit will form acceptance by you of these booking conditions. We will send you an invoice for the remainder of the cost, which you must pay not later than 60 days before departure. If you do not pay the balance by the due date your booking will be cancelled and you will forfeit your deposit.

All clients will be deemed to have agreed to the following four conditions:

- i. They and all persons named on the booking have read and accepted our booking conditions.
- ii. They or anyone else named on the booking does not suffer from any pre-existing medical condition or disability which may prevent them from actively participating in the tour. Please contact us if any person suffers from a condition which may prevent them from actively participating in the tour at the time of booking or before departure.
- iii. They and all persons named on the booking understand and accept the risks involved in adventure and outdoor travel.
- iv. The person making the booking confirms that he/she is at least 18 years of age and has full authority to enter into a contract on the basis of these conditions on behalf of all persons named on the booking and confirms that all such persons are fully aware of and accept these conditions.

If you book via our website at [www.magneticnorth.travel](http://www.magneticnorth.travel), we will communicate with you by email. It is your responsibility to regularly check your emails for correspondence from us. We may also contact you by telephone and/or post.

#### 3. Your tour with Magnetic North Travel Ltd

Magnetic North Travel Ltd sometimes operates trips in remote regions. Occasionally standards of accommodation, transport and other facilities may be lower than you are normally used to. We ask that when you book and travel with us you take this into consideration. Our trips require a certain amount of flexibility to allow for changes in weather conditions and other aspects of the itinerary. All itineraries are subject to change at late or no notice, due to circumstances beyond our control. By agreeing to these Booking Conditions, you agree to Magnetic North Travel making any changes it reasonably deems necessary.

All our trips, particularly those involving outdoor activity will expose you to the possibility of injury, psychological

trauma, loss or damage to property, inconvenience and discomfort. By agreeing to these Booking Conditions, you agree to assume all risks associated with the trip to the maximum extent permitted by law.

We are able to provide some basic advice to clients with regard to passports and visa requirements. However you should also contact the appropriate Embassy, Consulate or British Foreign Office for the exact requirements for your chosen tour and date of travel. It is your responsibility to make sure that you have the correct passport and visas to gain access to any country/region included in the travel arrangements which you purchase from us. If you fail to do this, we have no liability to you for any cost, loss or damage which you suffer, nor will we be able to refund you the cost of any unused portion of your travel arrangements.

#### 4. Changing your booking

We will charge an administration fee of £15 per booking plus any additional costs or charges incurred by us or by any of our suppliers if a confirmed booking is changed or transferred to a different departure date or tour, up to 60 days prior to departure. These changes are subject to availability.

If a client is unable to travel, in circumstances which the Company considers to be reasonable, the booking or that client's place on the booking may be transferred to another person (introduced by you). However, the original tour arrangements must stay unchanged. If we are able to transfer the booking, an administration charge of £40 will be made per person to cover our administration costs.

#### 5. Cancelling your booking

If clients wish to cancel their booking, cancellation charges will be payable. Notification of cancellation must be made in writing to Magnetic North Travel by letter or email. The date when written confirmation of cancellation is received by Magnetic North Travel will determine the charges applicable as follows:

Number of days before departure	Charge applicable
56 days and more before the tour start date	Retention of deposit
55 - 42 days before the tour start date	Loss of 30% of total booking cost
41 - 28 days before the tour start date	Loss of 60% of total booking cost
27 - 14 days before the tour start date	Loss of 90% of total booking cost
Less than 14 days before the tour start date	Loss of 100% of total booking cost

Depending on your reason for cancellation, you may be able to recover these charges under your insurance policy. All claims must be made directly with the insurance company.

We are unable to make any refunds if you leave a trip for any reason after the trip has begun.

#### 6. Travel insurance

Travel insurance is mandatory for all clients whilst on a tour organised by Magnetic North Travel. Clients together with their personal property including their baggage are at all times solely their own risk. Clients are responsible for arranging their own travel insurance.

#### 7. Cancellation or change by Magnetic North Travel

We reserve the right to cancel your booking or change any of the facilities, services or prices described in our brochures, marketing materials or website. We will endeavour to inform you of any changes that we know about at the time of booking.

Where possible, any changes we have made will be contained in the Trip Notes that are sent to you with your Final Confirmation. It is your responsibility to read the up-to-date Trip Notes that we send to you with the Final Confirmation. If you make a booking less than 56 days before departure you must ensure you are fully aware of the contents of the Trip Notes. The information and conditions in the Trip Notes will be considered to be part of the contract with us.

Occasionally we will have to make changes to your tour, sometimes at short notice. Most of these will be minor changes. Changes may occur because of Force Majeure, poor road conditions, weather, availability of tickets, vehicle breakdowns, changes in transport schedules, or other circumstances that are beyond our control. Magnetic North Travel does not accept any responsibility for loss of enjoyment, delays or compensation resulting from changes due to Force Majeure or any reasons beyond our control. Group sizes

may also vary. If a major change becomes necessary, we will advise you of the change as soon as possible. In this case, you will have the option of either accepting the change, or accepting a replacement tour from us of equivalent or closely similar standard and price, or cancelling your tour, in which case we will refund you in full. In all cases, except where a major change arises from circumstances amounting to force majeure or consolidation, we will pay you compensation as appropriate.

Compensation will not be payable if we are obliged to cancel, or in any way change your tour for reasons of consolidation due to minimum numbers not being attained or force majeure. Operation of all tours is dependent on a minimum number of persons booking places on the tour. If that number is not attained, we reserve the right to cancel the tour.

In no circumstances will we cancel your tour less than four weeks before the scheduled departure date except for reasons of consolidation, force majeure or failure on your part to pay the final balance. We recommend that you make no travel arrangements to your point of departure, make any connecting travel that is non-refundable or non-changeable or incurs penalties or incur any costs in respect of visas or vaccinations until such time as your travel itinerary has been confirmed. If you make such arrangements which you are then unable to use due to a change in your itinerary we shall not be liable to you for the cost of those arrangements. If we are obliged to cancel your tour after departure we will, wherever possible, make suitable alternative travel arrangements. If we are unable to make such alternative arrangements, or you reject these for good reason then we will return you to your point of departure and refund you for any unused services, if appropriate.

#### 8. Complaints

If you have any complaint about your trip, you must make it known at the earliest opportunity to the leader and/or Magnetic North Travel local representative, who will normally be able to take appropriate action. If at the end of the trip you feel your complaint has not been properly dealt with you must notify us in writing within 35 days of the end of your trip.

#### 9. Force Majeure

'Force Majeure' means (without restriction) any event which Magnetic North Travel could not, even with all due care, foresee or avoid. Force Majeure covers events such as, but not limited to, war or threat of war, riot, civil strife, terrorist activity, industrial dispute, disease, industrial or nuclear disaster, adverse weather conditions, fire and all similar events beyond our control. In the case of Force Majeure Magnetic North Travel will not accept liability, and reserves the right to change and cancel trips.

#### 10. Our responsibility for your tour

Magnetic North Travel is responsible to you for the proper performance of our obligations under the contract whether those obligations are provided directly by us, or by third-party service providers engaged by us and acting within the proper course of their employment and we will provide these services with reasonable skill and care.

We are liable to you for any damage caused to you by our failure to perform the contract or by our improper performance of the contract, unless that failure is

- a. attributable to you;
- b. attributable to a third party unconnected with the provision of services to you;
- c. due to unusual and unforeseeable circumstances beyond our control that could not have been avoided even if all due care had been taken;
- d. due to an event which even with all due care we could not foresee or forestall.

Magnetic North Travel will not accept responsibility or liability for any passenger who contravenes any law or regulation of any country visited.

Any independent arrangements that you make that are not part of the holiday are entirely at your own risk.

Should you or any member of your party by misadventure suffer illness, injury or death during the period of your holiday from an activity which does not form part of the arrangements made by us or an excursion purchased through us, we shall at our absolute discretion give you every assistance including advice and guidance